

# University Financial Support

## How This Guide helps

This guide provides information for all students who may be needing additional financial support. The University of Southampton offers financial help when you are in genuine hardship. This is available from the Financial Support Team (FST).

## Contact Details



023 8059 2085



[advice@susu.org](mailto:advice@susu.org)



The Advice Centre - SUSU



[susu.org/support](https://susu.org/support)

## Wellbeing

It is important to recognise that it is normal and natural to feel some anxiety when you are following a formal process and that the University has support in place to help you with your wellbeing. You can contact the Universities Wellbeing Team on [studenthub@soton.ac.uk](mailto:studenthub@soton.ac.uk) or by calling **023 80 599 599**. They are available **24 hours a day, 7 days a week**.

## Student Support Fund

The Student Support Fund is designed for those who have received all their statutory funding but still find themselves facing financial hardship, particularly because of unforeseen circumstances. There is further information regarding the fund, including how to apply in the following link: [Student support webpage](#).

If you find yourself in difficulties due to problems budgeting, you should speak to The Advice Centre who can offer help with budgeting and money management tips.

## University bursary

In 2024/25 if you are a new University of Southampton student you could be eligible for a means tested award of up to £2,000 from the University. To be eligible you must be paying the undergraduate £9,250 tuition fee rate and have applied for a means-tested student loan from Student Finance. You or your parent(s) will need to provide their household information to Student Finance so the University can assess your eligibility for this award. The University will calculate and process any bursary that you may be eligible for once your application to Student Finance has been fully assessed and verified. The amount payable depends on the household income and the year in which you commenced your studies. More information on the current University bursary can be found by following this link: [2024/2025 funding information](#).


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### Disclaimer:

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*Providing free, independent, and confidential advice and information.*

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