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| **Risk Assessment** | | | | |
| **Risk Assessment for the activity of** | **Pancake Day Stall – Redbrick** | | **Date** | **04/03/2025** |
| **Unit/Faculty/Directorate** | **Southampton RAG** | **Assessor** | **Amy Moir** | |
| **Line Manager/Supervisor** | **Amy Moir** | **Signed off** | ***AMY MOIR*** | |

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| **Hazard** | | **Potential Consequences** | |  | | |  | | |  | |  | | | | **Further controls (use the risk hierarchy)** |
|  |  |  |  | |  |  | | **Score** |
| Improperly prepared food | | Food poisoning | | Persons consuming the food | | | 3 | 2 | 6 | Completion of level 2 Food hygiene course and general care when cooking food  Make stall operators aware of the potential risks  Good food preparation guidelines will be followed including: washing hands, using ingredients from a reputable supplier, long hair tied back, jewellery removed, clean bowls, surface & utensils. Protect food from cross contamination, cakes containing cream stored in fridge, food stored in sealable clean containers.  No home baking that requires refrigeration e.g. fresh cream cakes.  Appropriate storage containers used for all home baking.  People who are preparing and selling the cakes will not be suffering from any illnesses.    Ask customer to take item they want, so avoid volunteers handling items and card machine  Food handler should use tongs or wear appropriate gloves. | | 1 | 2 | | 2 | Make sure none of the stall operators are ill  All stall holders and bakers will follow food safety and hygiene procedures: Copy of certificate must be provided to the Activities Coordinator |
| Table and chairs | | Bruising or broken bones from tripping over table and chairs. | | Stall operators | | | 2 | 3 | 6 | Make stall operators aware of the potential risks  Ensure that 2 people carry tables.  Setting up tables will be done by organisers.  Work in teams when handling other large and bulky items. | | 1 | 3 | | 3 | Seek assistance if in need of extra help from facilities staff if needed |
| Slips, trips and falls | | Physical injury | | Customers and volunteers | | | **1** | **4** | **4** | 1. All boxes and equipment to be stored under tables. 2. Floors to be kept clear and dry, and visual checks to be maintained throughout the event by organizers. 3. Extra vigilance will be paid to make sure that any spilled food products are cleaned up quickly and efficiently in both areas. | | **1** | **4** | | **4** | Seek medical attention from Reception if in need.  Fill out [SUSU Incident Report](https://forms.office.com/Pages/ResponsePage.aspx?id=-XhTSvQpPk2-iWadA62p2PcC9RGrdYtPljq8B5dtgmtUQ1I5TldQOVhFQkNZWElPTTc1N0dZOEE1My4u) in ALL cases of injury. |
| Knife for cutting food | | Cuts on person | | Stall operators | | | 2 | 2 | 4 | Make stall operators aware of the potential risks- where possible use wooden cutlery  Knife not to be left unattended and stored away safety when not in use. Use a knife suitable for the task and for the food you are cutting  Carry a knife with the blade pointing downwards.  Sufficient space for staff to work safely. | | 1 | 2 | | 2 | All stall holders and bakers will follow food safety procedures: |
| Food | | Choking on the food | | Persons consuming the food | | | 1 | 5 | 5 | Make stall operators aware of the potential risks | | 1 | 3 | | 3 | Seek assistance from SUSU Reception  Call 999 as required |
| Food Poisoning | | Spreading of viruses or infections, people getting sick after consuming cakes | | Persons consuming the food | | | 2 | 2 | 4 | Make sure none of the stall operators are ill  Individual with level 2 food hygiene certificate overseeing all transportation and storing of home baking and advising on good practice  Do not handle money, ask customer to take what they want | | 1 | 2 | | 2 | Have napkins for customers to take their bakes. |
| Food | | Allergic reactions to food | | Persons consuming the food | | | 2 | 5 | 10 | Provide a card for each food item with details of all the ingredients  A list of ingredients of the food items to be kept at the stall.  If the food items may contain or do contain any common allergens, e.g. nuts, signs will be displayed to notify attendees of this:  ‘Products may contain nuts or nut extract…’ | | 1 | 5 | | 5 |  |
| Hot Plate | | People could get injured from the heat of the hot plate | | Everyone | | | 2 | 5 | 10 | Only the stall holder to use the hot plate, and customers to be kept a minimum of 4ft from it.  Fire safety equipment on hand.  Protective clothing ie oven gloves | | 1 | 5 | | 5 | Call 999 in an emergency |
| Overcrowding | | Physical injury | | Volunteers/passers-by/customers | | | 1 | 3 | 3 | 1. Ensure enough volunteers to customers ratio (not too many volunteers)   Do not push/shove | | 1 | 3 | | 3 | 1. Request the forming of an orderly queue if necessary 2. Seek medical attention if problem arises 3. If large crowds form, barriers can be requested by SUSU facilities team (if available on the day) to assist with queue management. |
| Incorrect manhandling | | Physical injury | | Staff, visitors and volunteer helpers | | | 1 | 4 | 4 | Setting up tables will be done by organisers. | | 1 | 4 | | 4 | Ensure two people putting up and taking down table – remember to lift correctly.  Seek assistance if in need of extra help from SUSU facilities staff. |
| Tripping | | People tripping on bags, wires, buckets, foods, and other objects left on the floor. Possibly tripping down the stairs. | | Stall holder, member of public | | | 3 | 4 | 12 | Store all objects either on or underneath the table.  Extra vigilance will be paid to make sure that any spilled food products are cleaned up quickly and efficiently in both areas. | | 2 | 2 | | 4 | Seek medical attention from Reception if in need |
| Card machine being forcefully stolen | | Lose our fundraising money. Get injured protecting the money | | Stall holder | | | 2 | 4 | 8 | If threatened give machine up, prioritise own safety.  Ensure card machine is not never left unattended. | | 2 | 3 | | 6 | Alert campus security – call 3311.  Bring the card machine back to Engagement Office, Level 2, Building 42 at end of the event to be processed. |
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| Electronics | Use of equipment could cause electric shock | | RAG committee and volunteers | | 2 | 2 | | | 4 | Volunteers running the event will be rota’d so nobody will be dealing with equipment for too long. | 1 | 2 | | 2 | | In case of injury involve SUSU first aiders immediately |
| Accessibility – entrances and exits | Area might not be accessible to disabled members and customers | | Members and customers | | 2 | 3 | | | 6 | RAG members setting up the gazebo will try to ensure the space is laid out for wheelchair access | 1 | 2 | | 2 | | Amend layout in the gazebo on the day to allow for wheelchair access. |
| Reputational risk to society | RAG members running the event act in a way that brings RAG into disrepute. | | RAG members | | 2 | 3 | | | 6 | All members will be briefed to behave in a professional manner. | 1 | 2 | | 2 | | Anyone breaking SUSU codes of conduct will be referred to the relevant disciplinary procedures. |
| Reputational risk to SUSU and University | See above | | SUSU and University | | 2 | 3 | | | 6 | See above | 1 | 2 | | 2 | | See above |

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| Financial risk to RAG and SUSU | If equipment is damaged RAG may be liable to pay for it and may need to ask SUSU for help | RAG and SUSU | 3 | 4 | 12 | Brief volunteers appropriately to minimise risk of damage | 2 | 4 | 8 | In case of damage, RAG will work with SUSU to discuss options for loans to cover cost etc |

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| ***PART B – Action Plan*** | | | | | | | |
| **Risk Assessment Action Plan** | | | | | | | |
| **Part no.** | **Action to be taken, incl. Cost** | **By whom** | | **Target date** | **Review date** | **Outcome at review date** | |
| 1 | Create ingredients list and labelling for every item | Bakers | | 04/03/2025 | 04/03/2025 |  | |
| 2 | Return contactless payment machine to SUSU Activities office | Committee | | 04/03/2025 | 04/03/2025 |  | |
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| Responsible manager’s signature: **Emily Watkins** | | | | | Responsible manager’s signature: Amy Moir | | |
| Print name: Emily Watkins | | | Date: 17/01/25 | | Print name: Amy Moir | | Date: 17/01/25 |

**Assessment Guidance**

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| 1. Eliminate | Remove the hazard wherever possible which negates the need for further controls | If this is not possible then explain why |  |
| 1. Substitute | Replace the hazard with one less hazardous | If not possible then explain why |
| 1. Physical controls | Examples: enclosure, fume cupboard, glove box | Likely to still require admin controls as well |
| 1. Admin controls | Examples: training, supervision, signage |  |
| 1. Personal protection | Examples: respirators, safety specs, gloves | Last resort as it only protects the individual |

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| **LIKELIHOOD** | 5 | 5 | 10 | 15 | 20 | 25 |
| 4 | 4 | 8 | 12 | 16 | 20 |
| 3 | 3 | 6 | 9 | 12 | 15 |
| 2 | 2 | 4 | 6 | 8 | 10 |
| 1 | 1 | 2 | 3 | 4 | 5 |
|  | | 1 | 2 | 3 | 4 | 5 |
| **IMPACT** | | | | |

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| Impact | | Health & Safety |
| 1 | Trivial - insignificant | Very minor injuries e.g. slight bruising |
| 2 | Minor | Injuries or illness e.g. small cut or abrasion which require basic first aid treatment even in self-administered. |
| 3 | Moderate | Injuries or illness e.g. strain or sprain requiring first aid or medical support. |
| 4 | Major | Injuries or illness e.g. broken bone requiring medical support >24 hours and time off work >4 weeks. |
| 5 | Severe – extremely significant | Fatality or multiple serious injuries or illness requiring hospital admission or significant time off work. |

Risk process

1. Identify the impact and likelihood using the tables above.
2. Identify the risk rating by multiplying the Impact by the likelihood using the coloured matrix.
3. If the risk is amber or red – identify control measures to reduce the risk to as low as is reasonably practicable.
4. If the residual risk is green, additional controls are not necessary.
5. If the residual risk is amber the activity can continue but you must identify and implement further controls to reduce the risk to as low as reasonably practicable.
6. If the residual risk is red do not continue with the activity until additional controls have been implemented and the risk is reduced.
7. Control measures should follow the risk hierarchy, where appropriate as per the pyramid above.
8. The cost of implementing control measures can be taken into account but should be proportional to the risk i.e. a control to reduce low risk may not need to be carried out if the cost is high but a control to manage high risk means that even at high cost the control would be necessary.

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| Likelihood | |
| 1 | Rare e.g. 1 in 100,000 chance or higher |
| 2 | Unlikely e.g. 1 in 10,000 chance or higher |
| 3 | Possible e.g. 1 in 1,000 chance or higher |
| 4 | Likely e.g. 1 in 100 chance or higher |
| 5 | Very Likely e.g. 1 in 10 chance or higher |